

Charges for Reservation Changes and Cancellations (IT Ticket)



【 Cancellation charges 】

(per person)

Day of making Cancellation to the Travel Agreement	Basic Season Departure dates other than the dates listed under ‘ ‘ Peak Season ‘ ‘ on the right.	Peak Season Departing during one of the following periods: Apr 27-May 5, Jul 20- Aug 31, Dec 20- Jan 7
40 to 31 days prior to departure date	Free of charge	¥15,000
30 to 15 days prior to departure date	¥20,000	¥30,000
14 to 3 days prior to departure date	¥30,000	¥40,000
2 days prior to departure date or on departure date	50% < ¥30,000 > ★	50% < ¥40,000 > ★
After departure time	100%	100%

50% of airfare, or the amount in < >, whichever higher amount charged as a cancellation fee marked ★

【 Cancellation charges (After ticket issuance) 】

(per person)

【 Charges for Reservation Changes 】

(per person)

Day of making Changes to the Travel Agreement	Basic Season Departure dates other than the dates listed under ‘ ‘ Peak Season ‘ ‘ on the right.	Peak Season Departing during one of the following periods: Apr 27-May 5, Jul 20- Aug 31, Dec 20- Jan 7
40 to 31 days prior to departure date	Free of charge	Free of charge
30 days or less prior to departure date	The same as cancellation charge made at applicable term during the basic season (see chart above).	The same as cancellation charge made at applicable term during the peak season (see chart above).
After issuance	NON – CHANGEABLE ‘ ‘ Cancellation charges after ticket issuance ‘ ‘ applies.	

*Changes made for one of the following reasons are handled by cancellation and re-booking as new contract with handling fee.

- ① Correction or change of passenger's name (including the spelling of passenger's name).
- ② Change of the travel itinerary made by client's request did not become valid due to the availability of the flight.
- ③ Postpone the departure date in 40 days or more.
- ④ Change in destination from overseas to domestic, or vice versa.
- ⑤ Change between different fare type of ticket

i.e. IT fare (classified as IT fare) to Published fare (Normal fare, PEX, or A-PEX)

*Please note that handling fee for flight reservation, or fees for other arrangements (applied for accommodations, rail passes or other travel arrangements made solely) are NON-REFUNDABLE.

*For cancellations, please contact immediately to ACROSS No.1 office you booked.

If you have already received your ticket, please return it to your travel consultant.

*Please note that the ticket may have to be issued earlier without intention of passenger depending on the period of traveling or airlines' reason .

***Regardless of how long in advance, 50% of airfare or ¥30,000, whichever higher amount charged as a cancellation fee after ticket issuance.**

*Between the cancellation charge for the new departure and the charge for the reservation change, ACROSS No.1 shall charge you the higher amount.

*The maximum cancellation charge is up to 100% of air fare.

* In case of refund

- ① Refund is made by bank transfer to the client's bank account.
- ② In case of changes or cancellations made by the client, a fixed rate of bank transaction fee will be deducted from the value to be returned.

For more information about refund, please contact us directly.

*This cancellations/changes policy here does not apply for package tours, hotel reservations, train/bus/rent a car pass, published fare ticket (PEX, A-PEX), business class or first class air ticket.

*Consumption tax is included in the charges mentioned above.

*For questions or further information, please feel free to contact to ACROSS No.1 branch you booked.

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